

TROUBLESHOOTING ECOTRONIC



Before starting to look for faults it is necessary to disconnect the power supply to the pump (take the plug out of the socket).

Solving typical problems

FAULT	CAUSE	SOLUTION
1. The red LED Flashes	Lack of water	Re-establish the regular flow of water.
2. The red LED stays on	Automatic reset attempts exceeded	Disconnect and reconnect the power supply.
3. The pump continuously stops and starts	1) the system is not air tight 2) Possible presence of foreign objects inside the device.	1) Check the system and the pump connection. 2) Disconnect the pump, dismantle the pumps electronic device and carefully rinse it by spraying water in the inlet – with a garden hose for example.
4. The pump does not work	1) The pump is faulty. 2) The electronic device may be blocked with foreign materials or limescale.	After having disconnected the electronic device from the pump, try running the pump on its own connecting it to the mains. If the pump runs correctly, check through the outlet that the impellers inside the electronic device are turning freely. If the impellers do not turn freely, clean the electronic device by filling it with vinegar or another descaler through the outlet. If the impeller is free, contact the service centre.