

INDOOR | CEILING MOUNT

# PRO | DUAL MINI-SPLIT

SPLIT-TYPE FOUR-WAY CASSETTE TYPE  
ROOM AIR CONDITIONER



#700026 • #700027 • #700028 • #700029

## INSTALLATION MANUAL

This manual only describes the installation of the indoor unit.  
When installing the outdoor unit, refer to the installation manual of outdoor unit.

# CONGRATULATIONS...

on your purchase of Ideal Air's Pro | Dual Mini-Split, indoor unit. We're proud to offer this product and believe it's the very best in its class.

## READ THIS MANUAL

Please read through these instructions before you start the installation process. Improper installation can cause damage to the unit, your personal property, and also poses a personal safety hazard.

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# SAFETY PRECAUTIONS

## READ SAFETY PRECAUTIONS BEFORE INSTALLATION:

Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



This symbol indicates that ignoring instructions may cause damage to your unit, or other property, serious injury or death.



This symbol indicates that ignoring instructions may cause moderate injury to you, or damage to your unit or other property.

- Keep this manual where the operator can easily find them.
- Read this manual attentively before starting up the units.
- For safety reason the operator must read the following cautions carefully.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.

After completing the installation, make sure that the unit operates properly during the start-up operation. Please instruct the customer on how to operate the unit and keep it maintained. Also, inform customers that they should store this installation manual along with the owner's manual for future reference.

### **WARNING**

- Be sure only trained and qualified service personnel install, repair or service the equipment.
- Improper installation, repair, and maintenance may result in electric shock, short-circuit, leaks, fire or other damage to the equipment.
- Install according to this installation manual strictly. If installation is defective, it will cause water leakage, electrical shock and fire.
- Use the attached accessories parts and specified parts for installation.
- Install in a strong and firm location which is able to withstand the cassette's weight. If the support is insufficient or installation is not properly done, the cassette will drop to cause injury.
- The appliance must be installed 2.5m/8.2' above the floor.
- Before obtaining access to terminals, all supply circuits must be disconnected.
- The appliance must be positioned so that the plug is accessible.
- For electrical work, follow the local national wiring standard, regulation and this installation manual. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect in electrical work, it will cause electrical shock or fire.
- Use the specified cable and connect tightly and clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat-up or fire at the connection.
- Wiring routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause heat-up at connection point of terminal, fire or electrical shock.
- If the supply cord is damaged, it must be replaced by a certified service technician in order to avoid a hazard.
- An all-pole disconnection switch having a contact separation of at least 3mm/.118" in all poles should be connected in fixed wiring.

- When carrying out piping connection, make sure not to get any substance into the refrigerant lines, otherwise, it will cause lower capacity, abnormal high pressure in the refrigeration cycle, explosion and injury.
- **DO NOT** modify the length of the power supply cord or use of extension cord, and **DO NOT** share the single outlet with other electrical appliances. Otherwise, it will cause fire or electrical shock.
- If the refrigerant leaks during installation, ventilate the area immediately. Toxic gas may be produced if the refrigerant comes into the place contacting with fire.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- After completing the installation work, check that the refrigerant does not leak. Toxic gas may be produced if the refrigerant leaks into the room and comes into contact with a source of fire, such as a fan heater, stove or cooker.

## ⚠ CAUTION

### GROUND THE AIR CONDITIONER

- **DO NOT** connect the ground wire to gas or water pipes, lightning rod or a telephone ground wire. Inappropriate grounding may result in electric shocks.
- Be sure to install an earth leakage breaker. Failure to install an earth leakage breaker may result in electric shock.
- Connect the outdoor unit wires, then connect the indoor unit wires. You are not allowed to connect the air conditioner with the power supply until the wiring and piping is done.
- While following the instructions in this installation manual, install drain piping in order to ensure proper drainage and insulate piping in order to prevent condensation. Improper drain piping may result in water leakage and property damage.
- Install the indoor and outdoor units, power supply wiring and connecting wires. They should be at least 40" away from televisions or radios in order to prevent image interference or noise.
- Don't install the air conditioner in the following circumstance:
  - a) There is petrolatum existing
  - b) There is caustic gas (the sulfide, for example) existing in the air (near a hot spring)
  - c) The Volt vibrates violently (in the factories)
  - d) There is strong electromagnetic wave existing
  - e) There are flammable materials or gas
  - f) There is acid or alkaline liquid evaporating
  - g) Other special conditions
- The appliance shall be installed in accordance with national wiring regulations.
- An all-pole disconnection device which has at least 3mm/0.118" clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device (RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

- Prior to installing, please read this "installation manual" thoroughly.
- The air conditioner must be installed by qualified persons.
- When installing the indoor unit or its tubing, please follow this manual as strictly as possible.
- If the air conditioner is installed on a metal portion of the building, it must be electrically insulated according to the relevant standards to electrical appliances.
- When all the installation work is finished, please turn on the power only after a thorough check.

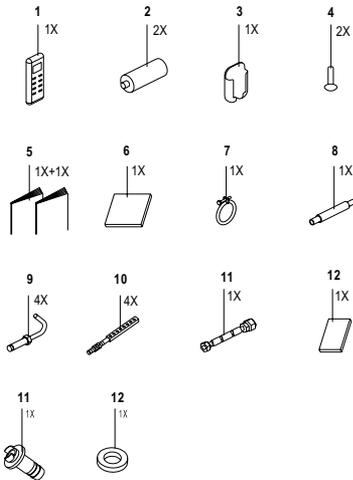
### INSTALLATION ORDER

- Indoor unit installation.
- Outdoor unit installation.
- Install the refrigerant pipe.
- Connect the drain pipe.
- Electric wiring work.
- Installation of the decoration panel.
- Test operation.

## INSTALLATION INFORMATION

# ACCESSORIES

Check if the following accessories are included with your unit.



- Remote control.
- Batteries.
- Remote control holder (on some models).
- Tapping screws (M3 10mm) (on some models).
- Installation and owner's manual.
- Paper pattern for installation (on some models).
- Metal clamp (on some models).
- Drain hose (on some models).
- Expansive hooks (on some models).
- Installation hooks (on some models).
- Throttle (on some models).
- Anti-shock rubber (on some models).
- Drain plug (only heat pump models) (with the outdoor unit).
- Seal ring (only heat pump models) (with the outdoor unit).

**FOR THE FOLLOWING ITEMS, TAKE SPECIAL CARE DURING CONSTRUCTION AND CHECK AFTER INSTALLATION IS FINISHED**

<input type="checkbox"/>	Is the indoor unit fixed firmly? The unit may drop, vibrate or make noise.
<input type="checkbox"/>	Is the gas leak test finished? It may result in insufficient cooling or heating.
<input type="checkbox"/>	Is the unit fully insulated? Condensate water may drip.
<input type="checkbox"/>	Does drainage flow smoothly? Condensate water may drip.
<input type="checkbox"/>	Does the power supply voltage correspond to that shown on the name plate? The unit may malfunction or components may burn out.
<input type="checkbox"/>	Is Wiring and piping correct? The unit may malfunction or components may burn out.
<input type="checkbox"/>	Is the unit safely grounded? Dangerous at electric leakage.
<input type="checkbox"/>	Is the wiring size according to specifications? The unit may malfunction or components may burn out.
<input type="checkbox"/>	Nothing blocking the air outlet or inlet of either the indoor or outdoor units? It may result in insufficient cooling or heating.
<input type="checkbox"/>	Are refrigerant piping length and additional refrigerant charge noted down? The refrigerant charge in the system might not be clear.

## NOTE:

All the pictures in this manual are for explanation purpose only. They may be slightly different from the air conditioner you purchased (depend on model). The actual shape shall prevail.

# INDOOR INSTALLATION

## SELECTING INSTALLATION SITE

When the conditions in the ceiling exceed 300°C/860°F and a relative humidity of 80%, or when fresh air is inducted into the ceiling, an additional insulation is required (minimum 10mm/0.4" thickness, polyethylene foam).

## SELECT AN INSTALLATION SITE WHERE THE FOLLOWING CONDITIONS ARE FULFILLED AND THAT MEETS YOUR CUSTOMER'S APPROVAL.

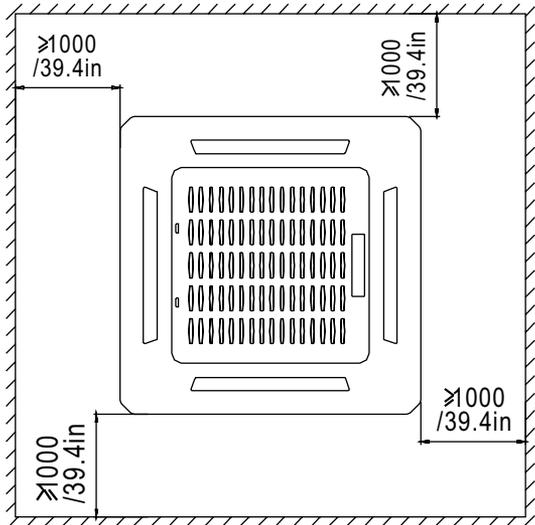
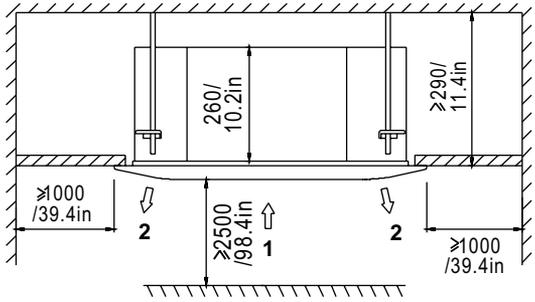
- Where optimum air distribution can be ensured.
- Where nothing blocks air passage.
- Where condensate water can be properly drained.
- Where the false ceiling is not noticeably on an incline.
- Where sufficient clearance for maintenance and service can be ensured.
- Where there is no risk of flammable gas leaking.
- The equipment is not intended for use in a potentially explosive atmosphere.
- Where piping between indoor and outdoor units is possible within the allowable limit. (Refer to the installation manual of the outdoor unit.)
- Keep indoor unit, outdoor unit, unit wiring and remote control wiring at least 40" away from televisions and radios. This is to prevent image interference and noise in those electrical appliances. (Noise may be generated depending on the conditions under which the electric wave is generated, even if 40" is kept.)

## CEILING HEIGHT

- Install this unit where the height of bottom panel is more than 2.5m/8.2' so that the user cannot easily touch.

**USE INSTALLATION HOOKS FOR INSTALLATION. CHECK WHETHER THE CEILING IS STRONG ENOUGH TO SUPPORT THE WEIGHT OF THE INDOOR UNIT. IF THERE IS A RISK, REINFORCE THE CEILING BEFORE INSTALLING THE UNIT.**

- Space required for installation see the figure below (↕ air flow direction)



- 1 Air inlet
- 2 Air outlet

Unit: mm

## ⚠ WARNING

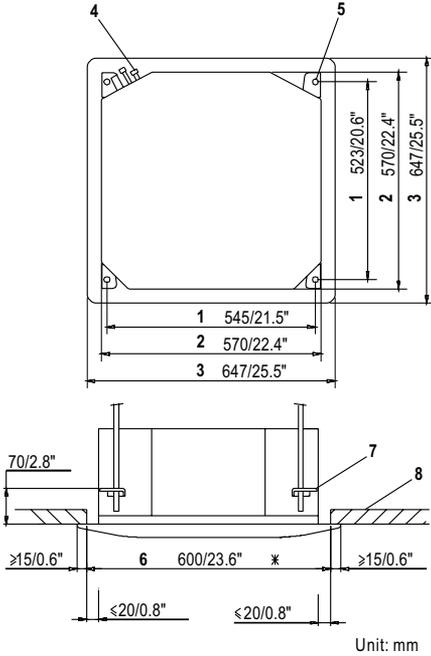
**DO NOT** install the unit in an area where flammable materials are present due to risk of explosion resulting in serious injury or death.

## ⚠ WARNING

If the base underneath the unit is not strong enough to support the weight of the unit, the unit could be out of place and cause serious injury.

**PREPARATION BEFORE INSTALLATION**

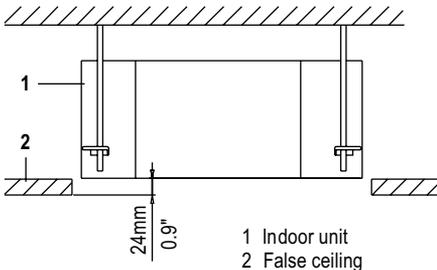
- Relation of ceiling opening to unit and suspension bolt position.



Unit: mm

- 1 Installation hook pitch dimensions.
- 2 Indoor unit dimensions.
- 3 Decoration panel dimensions.
- 4 Refrigerant piping.
- 5 (4) Installation hook.
- 6 Ceiling opening dimensions.
- 7 Hanger bracket.
- 8 False ceiling.

**ADJUST THE POSITION TO ENSURE THE GAPS BETWEEN THE INDOOR UNIT AND THE FOUR SIDES OF FALSE CEILING ARE EVEN. THE INDOOR UNIT'S LOWER PART SHOULD SINK INTO THE FALSE CEILING FOR 24MM/0.9".**



- 1 Indoor unit
- 2 False ceiling

**NOTE:**

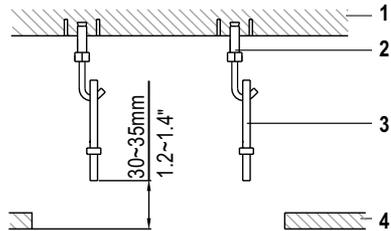
Installation is possible with a ceiling dimension of 600mm/23.6" (marked with\*). However, to achieve a ceiling-panel overlapping dimension of 15 mm/0.6", the spacing between the ceiling and the unit should be 20 mm/0.8" or less. If the spacing between ceiling and the unit is over 20 mm/0.8", attach sealing material in the part or recover the ceiling.

**MAKE THE CEILING OPENING NEEDED FOR INSTALLATION WHERE APPLICABLE. (FOR EXISTING CEILINGS).**

- Create the ceiling opening required for installation. From the side of the opening to the casing outlet, install the refrigerant and drain piping and wiring for remote control. Refer to each piping or wiring section.
- After making an opening in the ceiling, it may be necessary to reinforce ceiling beams to keep the ceiling level and to prevent it from vibrating. Consult the builder for details.

**INSTALL THE INSTALLATION HOOKS. (USE EITHER A M8 OR M10 SIZE BOLTS).**

Use expandable hooks, sunken anchors or other field supplied parts to reinforce the ceiling in order to bear the weight of the unit. Adjust clearance from the ceiling before proceeding further (See figure below).



- 1 Ceiling slab
- 2 Expandable hook (optional)
- 3 Installation hook (optional)
- 4 False ceiling

**NOTE:**

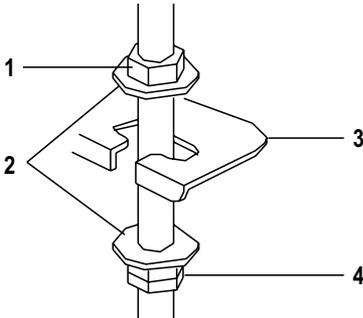
For other installation than standard installation contact your dealer for details.

## INSTALL THE INDOOR UNIT

When installing optional accessories, read also the installation manual of the optional accessories. Depending on the field conditions, it may be easier to install optional accessories before the indoor unit is installed (except for the decoration panel). However, for existing ceiling, install fresh air inlet component kit and branch duct before installing the unit.

## INSTALL THE INDOOR UNIT TEMPORARILY

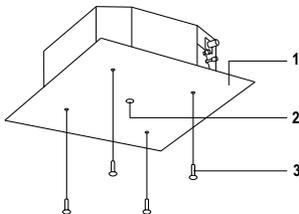
- Attach the hanger bracket to the suspension bolt. Be sure to fix it securely by using a nut and washer from the upper and lower sides of the hanger bracket.
- Securing the hanger bracket see figure below.



1. Nut (field supply).
2. Washer (field supply).
3. Hanger bracket.
4. Double nuts (field supply, tighten).

## FIX THE PAPER PATTERN FOR INSTALLATION (FOR NEW CEILINGS ONLY)

- The paper pattern for installation corresponds with the measurements of the ceiling opening. Consult the builder for details.
- The center of the ceiling opening is indicated on the paper pattern for installation.
- After removing the packaging material from the paper pattern for installation, attach the paper pattern for installation to the unit with the attached screws as shown in figure below.



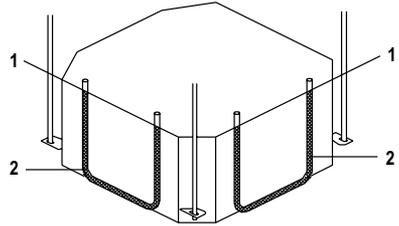
- 1 Paper pattern for installation (on some models)
- 2 Center of the ceiling opening
- 3 Screws (supplied with the decoration panel)

## ADJUST THE UNIT TO THE RIGHT POSITION FOR INSTALLATION.

(Refer to the chapter "Preparation before installation" on page 7).

## CHECK IF THE UNIT IS HORIZONTALLY LEVELED.

- **DO NOT** install the unit tilted. The indoor unit is equipped with a built-in drain pump and float switch. If the unit is tilted against the direction of the condensate flow (the drain piping side is raised) the float switch may malfunction and cause water to drip.
- Check if the unit is leveled at all four corners with a water level or a water-filled vinyl tube as shown in figure below.



- 1 Water level
- 2 Vinyl tube

## REMOVE THE PAPER PATTERN FOR INSTALLATION. (FOR NEW CEILING ONLY).

# OUTDOOR INSTALLATION

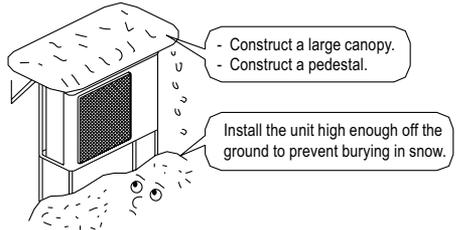
## PRECAUTIONS FOR SELECTING THE LOCATION

- Choose a place solid enough to bear the weight and vibration of the unit, where the operation noise will not be amplified.
- Choose a location where the hot air discharged from the unit or the operation noise will not cause a nuisance to the neighbors of the user.
- There must be sufficient spaces for carrying the unit into and out of the site.
- There must be sufficient space for air passage and no obstructions around the air inlet and the air outlet.
- The site must be free from the possibility of flammable gas leakage in a nearby place.
- Install units, power cords and inter-unit wire at least 40" away from television and radio sets. This is to prevent interference to images and sounds. (Noises may be heard even if they are more than 40" away depending on radio wave conditions.)
- In coastal areas or other places with salty atmosphere of sulfate gas, corrosion may shorten the life of the air conditioner.
- Since drain flows out of the outdoor unit, **DO NOT** place under the unit anything which must be kept away from moisture.

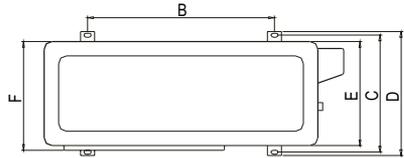
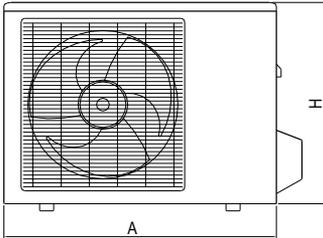
## ⚠ CAUTION

When operating the air conditioner in a low outdoor ambient temperature, be sure to follow the instructions described below.

- To prevent exposure to wind, install the outdoor unit with its suction side facing the wall.
- Never install the outdoor unit at a site where the suction side may be exposed directly to wind.
- To prevent exposure to wind, it is recommended to install a baffle plate on the air discharge side of the outdoor unit.
- In heavy snowfall areas, select an installation site where the snow will not affect the unit.



**NOTE:**  
Cannot be installed hanging from ceiling or stacked.



Unit:mm/in

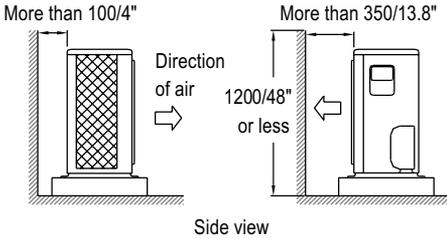
MODEL	A	B	C	D	E	F	H
9K~18K	780/30.7	548/21.6	266/10.5	300/11.8	241/9.5	250/9.8	540/21.3
	760/29.9	530/20.9	290/11.4	315/12.4	270/10.6	285/11.2	590/23.2
	780/30.7	549/21.6	325/12.8	350/13.8	305/12	310/12.2	558/22
	780/30.7	560/22	335/13.2	360/14.2	312/12.3	320/12.6	700/27.6

(in=mm/25.4)

## INSTALLATION GUIDELINES

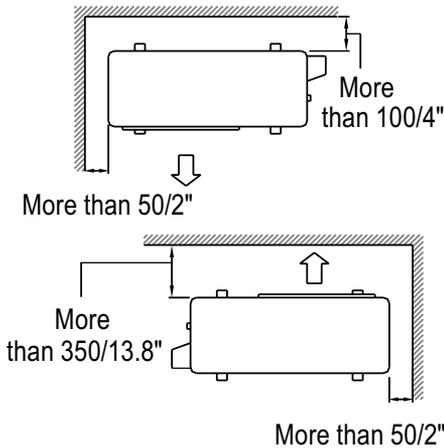
- Where a wall or other obstacle is in the path of outdoor unit's inlet or outlet airflow, follow the installation guidelines below.
- For any of the below installation patterns, the wall height on the outlet side should be 1200mm/47.2" or less.

### Wall facing one side



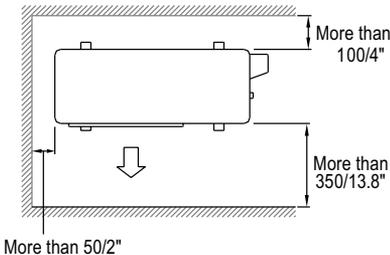
### Walls facing two sides

### Top view



### Walls facing three sides

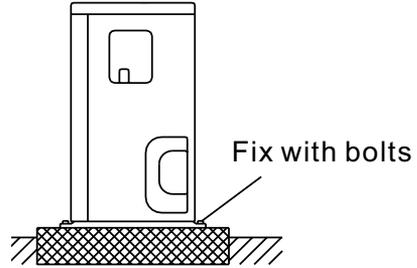
Unit:mm  
(in=mm/25.4")



### Top view

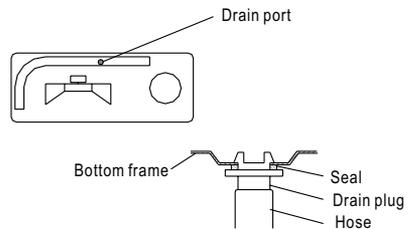
## OUTDOOR UNIT INSTALLATION

- When installing the outdoor unit, refer to "Precautions for selecting the location".
- Check the strength and level of the installation ground so that the unit will not cause any operating vibration or noise after installed.
- Fix the unit securely by means of the foundation bolts. (Prepare 4 sets of M8 or M10 foundation bolts, nuts and washers each which are available on the market).



## DRAIN WORK

- If drain work is necessary, follow the procedures below.
- Use drain plug for drainage.
- If the drain port is covered by a mounting base or floor surface, place additional foot bases of at least 30mm/1.2" in height under the outdoor unit's feet.
- In cold areas, **DO NOT** use a drain hose with the outdoor unit. (Otherwise, drain water may freeze, impairing heating performance.)



# INSTALL THE REFRIGERANT PIPE

## ⚠ CAUTION

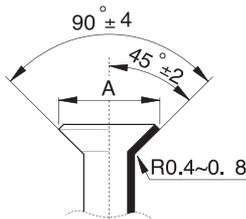
All field piping must be provided by a licensed refrigeration technician and must comply with the relevant local and national codes.

## PRECAUTIONS

- Execute heat insulation work completely on both sides of the gas piping and liquid piping, otherwise, this can sometimes result in water leakage. (When using a heat pump, the temperature of the gas piping can reach up to approximately 120°C/248°F. Use insulation which is sufficiently resistant).
- Also, in cases where the temperature and humidity of the refrigerant piping sections might exceed 30°C/86°F or Rh 80%, reinforce the refrigerant insulation (20mm/0.8" or thicker). Condensation may form on the surface of the insulating material.
- Before connecting tubes, check which type of refrigerant is used.
- **DO NOT** mix anything other than the specified refrigerant, such as air, etc., inside the refrigerant circuit.
- If the refrigerant gas leaks during the operation, ventilate the area. A toxic gas is emitted by the refrigerant gas being exposed to a fire.
- Make sure there is no refrigerant gas leak. A toxic gas may be released by the refrigerant gas leaking indoor and being exposed to flames from an area heater, cooking stove, etc.
- Refer to the table below for the dimensions of flare nuts spaces and the appropriate tightening torque. (Overtightening may damage the flare and cause leaks).

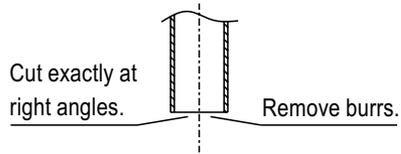
Pipe gauge (mm)	Tightening torque	Flare dimension A (mm)
Ø6.35(.25")	15~16 N.m (153~163 kgf.cm)	8.3~8.7 0.327~0.343"
Ø9.52(.375")	25~26 N.m (255~265 kgf.cm)	12.0~12.4 0.472~0.488"
Ø12.7(.5")	35~36 N.m (357~367 kgf.cm)	15.4~15.8 0.606~0.622"
Ø15.9(.625")	45~47 N.m (459~480 kgf.cm)	18.6~19.0 0.732~0.748"

Flare shape



## FLARING THE PIPE END

- Cut the pipe end with a pipe cutter.
- Remove burrs with the cut surface facing downward so that the chips do not enter the pipe.

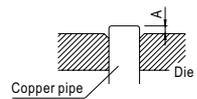


- Put the flare nut on the pipe.
- Flare the pipe.

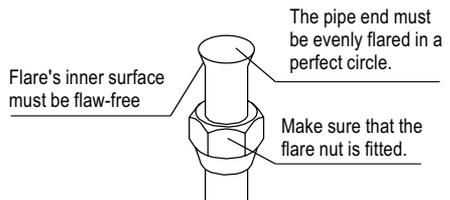
(in=mm/25.4)

Outer diam. (mm)	A(mm)	
	Max.	Min.
Ø6.35(.25")	1.3	0.7
Ø9.52(.375")	1.6	1.0
Ø12.7(.5")	1.8	1.0
Ø15.9(.625")	2.2	2.0

Set exactly at the position shown below.



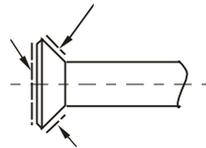
- Check that the flaring is properly made.



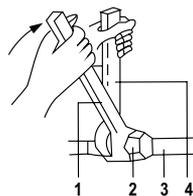
## REFRIGERANT PIPING

- Coat the flare both inside and outside with either oil or ester oil.

Coat here with ether oil or ester oil

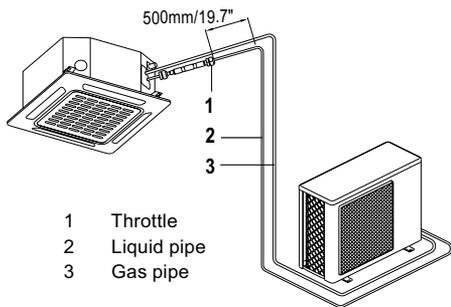


Align the centers of both flares and tighten the flare nuts 3 or 4 turns by hand. Then tighten them fully with the torque wrenches.



- 1 Torque wrench
- 2 Flare nut
- 3 Piping union
- 4 Spanner

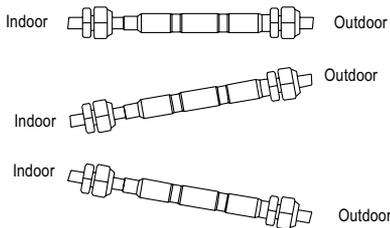
## INSTALLATION OF THE THROTTLE (FOR SOME MODELS)



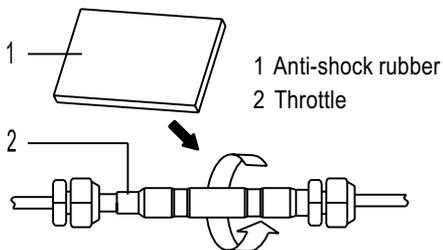
- 1 Throttle
- 2 Liquid pipe
- 3 Gas pipe

### PRECAUTIONS

- For ensuring throttled efficiency, please mount the throttle as horizontally as possible.



- Wrap the supplied anti-shock rubber at external of the throttle for noise.



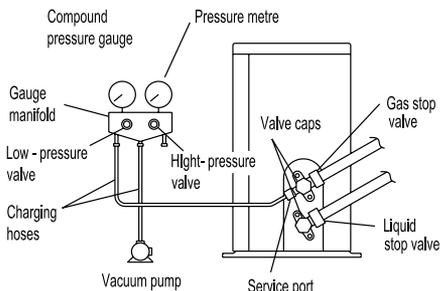
### PURGING AIR AND CHECKING GAS LEAKAGE

- When piping work is completed, it is necessary to purge the air and check for gas leakage.

### ⚠ WARNING

- DO NOT** mix any substance other than the specified refrigerant into the refrigeration cycle.
- When refrigerant gas leaks occur, ventilate the room as soon as possible.
- The specified refrigerant should always be recovered and never be released directly into the environment
- Use a vacuum pump for the specified refrigerant. Using the same vacuum pump for different refrigerants may damage the vacuum pump or the unit.

- If using additional refrigerant, perform air purging from the refrigerant pipes and indoor unit using a vacuum pump, then charge additional refrigerant.
- Use a hexagonal wrench 4mm/0.2" to operate the stop valve rod.
- All refrigerant pipe joints should be tightened with a torque wrench at the specified tightening torque.



- Connect projection side of charging hose (which comes from gauge manifold) to gas stop valve's service port.
- Full open gauge manifold's low-pressure valve (Lo) and completely close its high-pressure valve (Hi) (High-pressure valve subsequently requires no operation.)
- Do vacuum pumping and make sure that the compound pressure gauge reads  $-0.1\text{MPa}$  ( $-76\text{cmHg}$ ). See \*1 table below.
- Close gauge manifold's low-pressure valve (Lo) and stop vacuum pump. (Keep this state for a few minutes to make sure that the compound pressure gauge pointer does not swing back). \*2
- Remove caps from liquid stop valve and gas stop valve.
- Turn the liquid stop valve's rod  $90^\circ$  counterclockwise with a hexagonal wrench to open valve. Close it after 5 seconds, and check for gas leakage. Using soapy water, check for gas leakage from indoor unit's flare and outdoor unit's flare and valve rods. After the check is complete, wipe all soapy water off.
- Disconnect charging hose from gas stop valve's service port then fully open liquid and gas stop valves. (**DO NOT** attempt to turn valve rod beyond its stop.)
- Tighten valve caps and service port caps for the liquid and gas stop valves with a torque wrench at the specified torques.

#### \*1 Pipe length vs. vacuum pump run time

Pipe length	Up to 15m/49.2'	More than 15m/49.2'
Run time	Not less than 10min	Not less than 15min

- \*2 If the compound pressure gauge pointer swings back, refrigerant may have water content or a loose pipe joint may exist. Check all pipe joints and retighten nuts as needed, then repeat steps 2) through 4).

## ADDITIONAL REFRIGERANT CHARGE

### ⚠ CAUTION

- Refrigerant may only be charged after performing the leak test and the vacuum pumping.
- Check the type of refrigerant to be used on the machine nameplate. Charging with an unsuitable refrigerant may cause explosions and accidents, so always ensure that the appropriate refrigerant is charged.
- Refrigerant containers shall be opened slowly.

- The outdoor unit is factory charged with refrigerant. Calculate the added refrigerant according to the diameter and the length of the liquid pipe of the outdoor unit/indoor unit connection.

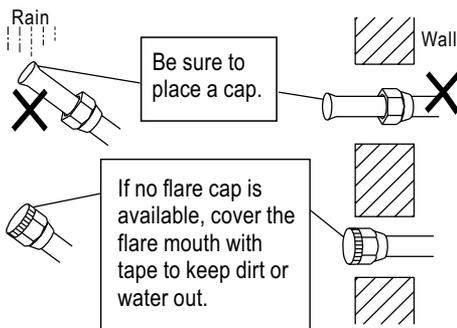
Pipe length and refrigerant amount:

Connective pipe length	Air purging method	Additional amount of refrigerant to be charged
Less than 7.5m /295.3"	Use vacuum pump.	—
More than 7.5m /295.3"	Use vacuum pump.	Liquid side: $\phi 6.35\text{mm}/.25"$ R410A: (Pipe length-7.5(25)) x15g/m(0.16oz/ft)
		Liquid side: $\phi 9.52\text{mm}/.375"$ R410A: (Pipe length-7.5(25)) x30g/m(0.32oz/ft)

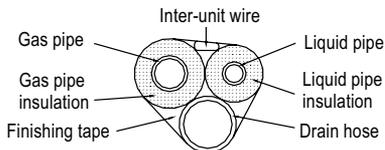
- Be sure to add the proper amount of additional refrigerant. Failure to do so may result in reduced performance.

### REFRIGERANT PIPING WORK

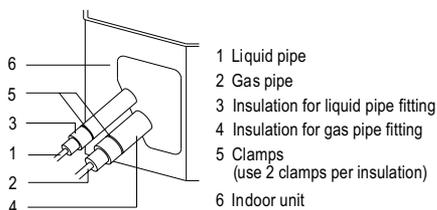
- Caution on the pipe handling, protect the open end of the pipe against dust and moisture. All pipe bends should be as gentle as possible. Use a pipe bender for bending.



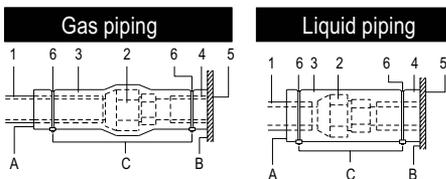
- Be sure to insulate both the gas and liquid piping. Use separate thermal insulation pipes for gas and liquid refrigerant pipes. See the figure below.



- Finally, insulate as shown in the figure below.



### PIPING INSULATION PROCEDURE



- 1 Piping insulation material (field supply).
- 2 Flare nut connection.
- 3 Insulation for fitting (field supply).
- 4 Piping insulation material (main unit).
- 5 Indoor unit.
- 6 Clamp (field supply).

A Turn seams up.

B Attach to base.

C Tighten the part other than the piping insulation material.

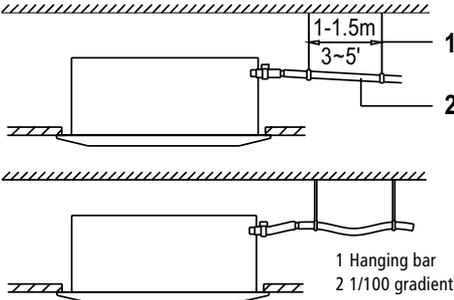
### ⚠ WARNING

- For local insulation, be sure to insulate local piping all the way into the pipe connections inside the unit. Exposed piping may cause condensation or may cause burns when touched.
- Make sure that no oil remains on plastic parts of the decoration panel (optional equipment). Oil may cause degradation and damage to plastic parts.

# CONNECT THE DRAIN PIPE

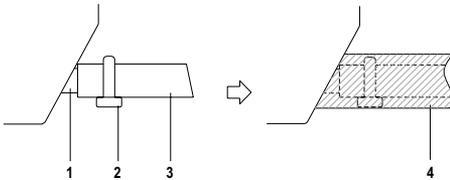
## INSTALLATION OF DRAIN PIPING

Install the drain piping as shown in figure below and take measures against condensation. Improperly rigged piping could lead to leaks and eventually wet furniture and belongings.



## INSTALL THE DRAIN PIPES

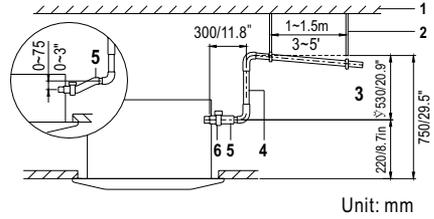
- Keep piping as short as possible and slope it downwards at a gradient of at least 1/100 so that air may not remain trapped inside the pipe.
- Keep pipe size equal to or greater than that of the connecting pipe (PVC pipe, nominal diameter 20mm/0.8", outside diameter 25mm/1").
- Push the drain hose as far as possible over the drain socket, and tighten the metal clamp securely.



- 1 Drain socket (attached to the unit).
- 2 Metal clamp.
- 3 Drain hose.
- 4 Insulation (field supply).

- Insulate the drain hose inside the building.
- If the drain hose cannot be sufficiently set on a slope, fit the hose with drain raising piping (field supply).
- Make sure that heat insulation work is executed on the following 2 spots to prevent any possible water leakage due to dew condensation.
  - 1 Indoor drain pipe.
  - 2 Drain socket.

## HOW TO PERFORM PIPING

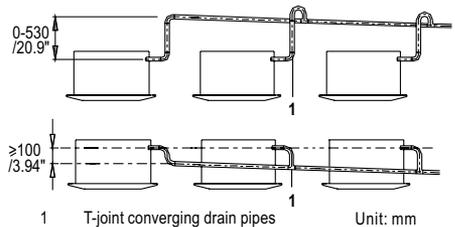


- 1 Ceiling slab.
- 2 Hanger bracket.
- 3 Adjustable range.
- 4 Drain raising pipe.
- 5 Drain hose.
- 6 Metal clamp.

- Connect the drain hose to the drain raising pipes, and insulate them.
- Connect the drain hose to the drain outlet on the indoor unit, and tighten it with the clamp.

## PRECAUTIONS

- Install the drain raising pipes at a height of less than 530mm/20.9".
- Install the drain raising pipes at a right angle to the indoor unit and no more than 300mm/11.8" from the unit.
- To prevent air bubbles, install the drain hose level or slightly tilted up (<75mm/3").
- The incline of drain hose should be 75 mm/3" or less so that the drain socket does not have to withstand additional force.
- To ensure a downward slope of 1:100, install hanging bars every 1m/3.3' to 1.5 m/4.9'.
- When combining multiple drain pipes, install the pipes as shown in figure below. Select converging drain pipes whose gauge is suitable for the operating capacity of the unit.



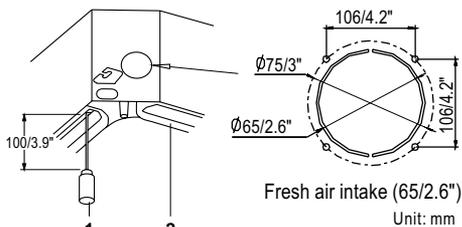
## WARNING

- Drain piping connections: **DO NOT** connect the drain piping directly to sewage pipes. The ammonia in the sewage might enter the indoor unit through the drain pipes and corrode the heat exchanger.
- Keep in mind that the drain pipe can become blocked if water collects on drain pipe.

## TESTING OF DRAIN PIPING

After the piping work is finished, check if drainage flows smoothly.

- Add approximately 1L of water gradually through the air discharge outlet. Method of adding water (See the figure to the right).
- When electric wiring work is finished, check drainage flow during COOL running (See Test operation, page 17).

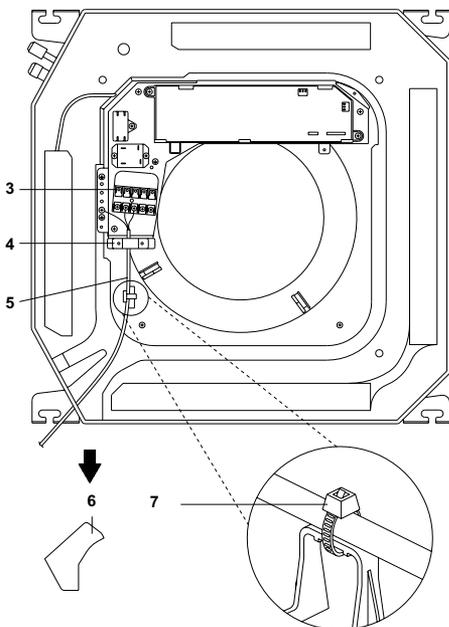


- 1 Plastic watering can (tube should be about 100 mm/3.9" long)  
2 Water-receiver

# ELECTRIC WIRING WORK

## GENERAL INSTRUCTIONS

- All field wiring and components must be installed by a licensed electrician and must comply with relevant local and national regulations.
- Use copper wire only.
- Follow the 'wiring diagram' attached to the unit body to wire the outdoor unit, indoor units and the remote control.
- A circuit breaker capable of shutting down power supply to the entire system must be installed.
- Note that the operation will restart automatically if the main power supply is turned off and then turned back on again.
- Be sure to ground the air conditioner.
- **DO NOT** connect the ground wire to gas pipes, water pipes, lightning rods, or telephone ground wires.

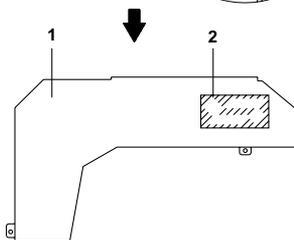


## THE SPECIFICATION OF POWER

Power			
Model	Phase	Frequency and volt	Circuit breaker/Fuse(A)
9K~18K	1Phase	208-240V	20/16

## HOW TO CONNECT WIRING

- Remove the control box lid of the indoor unit. Remove the cover of the outdoor unit.
- Follow the "wiring diagram label" attached to the indoor unit's control box lid to wire the outdoor unit, indoor unit and the remote control. Securely fix the wires with a field supplied clamp.
- Attach the cover of the outdoor unit.



- 1 Control box lid  
2 Wiring diagram label  
3 Power supply terminal block  
4 Clamp for wiring  
5 Wiring between units  
6 Plastic cover  
7 Clamp (field supply)

## PRECAUTIONS

- Observe the notes mentioned below when wiring to the power supply terminal board.
  - **DO NOT** connect wires of different gauge to the same power supply terminal. (Looseness in the connection may cause overheating).
  - When connecting wires of the same gauge, connect them according to the figure.



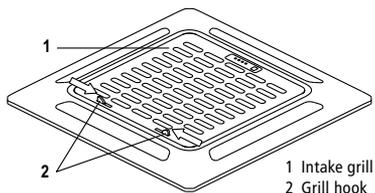
Use the specified electric wire. Connect the wire securely to the terminal. Lock the wire down without applying excessive force to the terminal. (Tightening torque: 1.31N.m 10%).

- When attaching the control box lid, make sure not to pinch any wires.
- After all wiring connections are done, fill in any gaps in the casing wiring holes with putty or insulation material (field supply) to prevent small animals or dirt from entering the unit from outside and causing short circuits in the control box.
- **DO NOT** connect wires of different gauge to the same grounding terminal. Looseness in the connection may deteriorate the protection.
- Use only specified wires and tightly connect wires to the terminals. Be careful that wires do not place external stress on the terminals. Keep wiring in neat order so that they do not obstruct other equipment such as opening the service cover. Make sure the cover closes tight. Incomplete connections could result in overheating, and in the worst case, electric shock or fire.

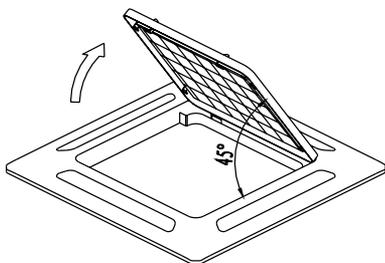
# INSTALLATION OF THE DECORATION PANEL

## DETACH THE INTAKE GRILL

- Slide the 2 grill hooks toward the middle of the decoration panel.

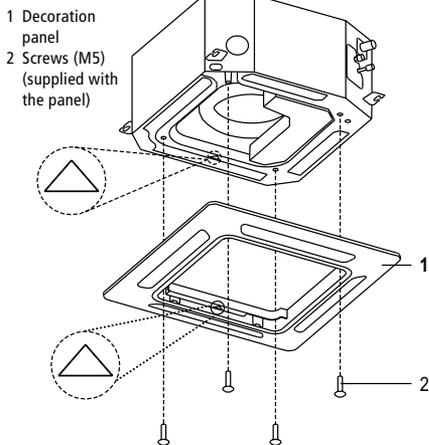


- Open the intake grill and remove.

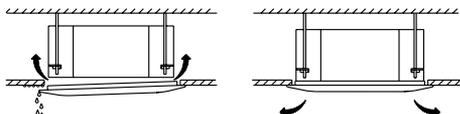


## INSTALL THE DECORATION PANEL

- Align the indicate " " on the decoration panel to the indicate " " on the unit .
- Attach the decoration panel to the unit with the supplied screws as shown in figure below.

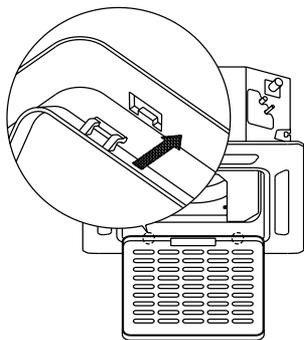


- After installing the decoration panel, ensure that there is no space between the unit body and decoration panel. Otherwise air may leak through the gap and cause dewdrop (See figure below).

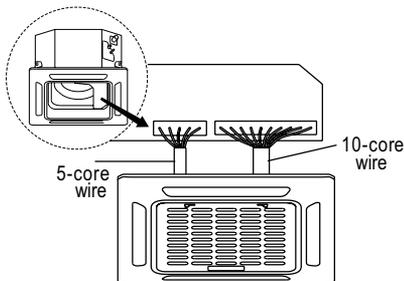


## MOUNT THE INTAKE GRILL

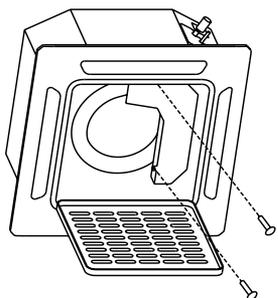
- Ensure that the buckles at the back of the grill is properly seated in the groove of the panel.



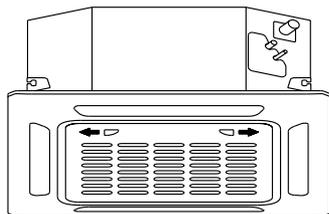
## CONNECT THE 2 WIRES OF THE DECORATION PANEL TO THE MAINBOARD OF THE UNIT



## FASTEN THE CONTROL BOX LID WITH 2 SCREWS



## CLOSE THE INTAKE GRILL, AND CLOSE THE 2 GRILL HOOKS



## TEST OPERATION

Make sure the control box lids are closed on the indoor and outdoor units.

Refer to **For the following items, take special care during construction and check after installation is finished** on page 5. After finishing the construction of refrigerant piping, drain piping, and electric wiring, conduct test operation accordingly to protect the unit.

Test operation after installing decoration panel.

- Open the gas side stop valve.
- Open the liquid side stop valve.
- Set to cooling operation with the remote control and start operation by pushing ON/OFF button.
- Check the following points. If there is any malfunction, please resolve it according to the **Troubleshooting** chapter in the user manual.

## THE INDOOR UNIT

- Whether the switch on the remote control works well.
- Whether the buttons on the remote control works well.
- Whether the air flow louver moves normally.
- Whether the room temperature is adjusted well.
- Whether the indicator lights operate normally.
- Whether there is vibration or abnormal noise during operation.
- Whether the drainage flows smoothly.

## THE OUTDOOR UNIT

- Whether there is vibration or abnormal noise during operation.
- Whether any of the refrigerant is leaked.

## WARNING

A protection feature prevents the air conditioner from being activated for approximately 3 minutes when it is restarted immediately after shut off.

# GLOSSARY OF TERMS

**A/C** – Air conditioning also referred to as A/C. A system or device for reducing the temperature and humidity, in a space.

**AHAM** – Acronym for Association of Home Appliance Manufacturers. AHAM produces the official rating for dehumidifiers.

**BTU** – British Thermal Unit. A single BTU is the amount of energy required to cool or heat a pound of water one degree Fahrenheit.

**Condenser** – The unit used to condense a substance from a gaseous state to liquid by cooling it. Condensers are generally recognized as heat exchangers. In the case of air conditioners they extract the inside heat from the interior of the air conditioner to the outside air. Often referred to as "the outdoor unit."

**Dehumidifier** – Also called, dehum. Dehumidifiers remove humidity and are used to keep a room's humidity levels in check. Maintaining correct humidity will ensure a healthy crop. Too much humidity will cause molds, rot and devastate your crop.

**Digital Inverter Compressor** – A digitally controlled compressor that converts AC voltage to DC voltage to control compressor speed. The inverter allows precise throttle control of the conditioning unit based on the load or need. Inverter units are quieter, more efficient and last longer.

**Ductless Mini-Split** – An air conditioner or heat pump that requires no duct work to function. The unit hangs on the wall or ceiling and cools or heats the surrounding area.

**Evaporator** – The indoor portion of the heat pump or air conditioner. In a mini-split system this hangs on the wall or ceiling and provides the heating or cooling of the space.

**H/P** – Heat Pump. A unit that can operate as both an air conditioner or a heater. When it's cold outside a heat pump extracts the outside heat and transfers it inside. When it's warm outside, it reverses directions and acts like an air conditioner, removing heat. A heat pump moves heat instead of generating it, giving you more energy efficiency.

**HSPF** – Heating Seasonal Performance Factor. The greater the number/rating the more efficient the heating. A 10 HSPF, for example is a very good rating.

**Humidifier** – Humidifiers use water to put humidity in the growing space. Many plants we grow indoors are accustomed to growing outdoors in tropical areas where humidity is high. Also certain parts of the country are drier than others so you will need to add humidity.

**Line Set** – Insulated copper tubing used to connect the evaporator and condenser. The refrigerant travels back and forth through the line set between the evaporator and condenser to create either cooling or heating.

**R-410** – A type of refrigerant. Unlike alkyl halide refrigerants, R-410A (which contains only fluorine) does not contribute to ozone depletion. Because of that attribute it's preferred and used more broadly instead of R-22 which are phased out. R-410 refrigerants allow for higher SEER ratings therein reducing power consumption and improving unit efficiency.

**SEER** – Seasonal Energy Efficiency Ratio. The greater the SEER rating, the more efficient the cooling system. The minimum SEER rating allowed by the Federal Government is 14.

**Ton** – The size of air conditioning unit (heating or cooling) is common referred to in "tons". A one ton unit, for example, is 12,000 BTU's. A two ton, 24,000 BTU's, etc. This was arrived at using a standard of how long it would take to melt ice. A one ton unit takes 12,000BTU's of heat one hour to melt a ton of ice.

**VFD** – Variable Frequency Drive. The VFD is an electrical device that's used to control the speed and torque of an air conditioning motor, like those used in an inverter compressor.

INDOOR UNITS		OUTDOOR UNITS	
<p><b>WALL MOUNT</b></p>  <p>#700021 9,000 BTU → 9K            #700023 12,000 BTU → 12K            #700024 18,000 BTU → 18K            #700025 24,000 BTU → 24K</p> <p>#700026 9,000 BTU → 9K            #700027 12,000 BTU → 12K            #700028 18,000 BTU → 18K            #700029 24,000 BTU → 24K</p>		<p><b>PAIRING OPTIONS</b></p> <p>700018 24,000 BTU 22 SEER</p> <p>9K ↔ 9K    9K ↔ 12K    12K ↔ 12K</p>	
		<p><b>PAIRING OPTIONS</b></p> <p>700019 36,000 BTU 22.5 SEER</p> <p>9K ↔ 9K ↔ 9K ↔ 9K    9K ↔ 9K ↔ 9K</p> <p>9K ↔ 9K ↔ 12K    12K ↔ 12K ↔ 12K</p> <p>9K ↔ 9K ↔ 18K    12K ↔ 18K</p>	
<p><b>CEILING MOUNT</b></p> 		<p><b>PAIRING OPTIONS</b></p> <p>700020 48,000 BTU 21.5 SEER</p> <p>9K ↔ 9K ↔ 12K    9K ↔ 12K ↔ 24K    18K ↔ 24K</p> <p>9K ↔ 9K ↔ 18K    9K ↔ 18K ↔ 18K    18K ↔ 18K</p> <p>9K ↔ 9K ↔ 24K    12K ↔ 12K ↔ 12K    24K ↔ 24K</p> <p>9K ↔ 12K ↔ 12K    12K ↔ 12K ↔ 18K</p> <p>9K ↔ 12K ↔ 18K    12K ↔ 12K ↔ 24K</p>	

SEER RATINGS MAY VARY BASED ON SYSTEM MATCH.



# IMPORTANT

*Product not working properly?*

**DO NOT return this product  
to the store where you  
purchased it.**

Contact Ideal-Air™ support directly  
at [support@ideal-air.com](mailto:support@ideal-air.com) or call

**1-877-943-3251**

For answers to most common questions and a complete  
technical support library please visit [www.ideal-air.com](http://www.ideal-air.com)



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